

Casework: Federal Agency Links

Frequently Asked Questions
Determining what is casework

Preparing to open a case

Opening a case

Most Federal Agencies have excellent Web sites with valuable information. Many questions you have might be answered on one of these sites.

For your convenience, I have listed several useful federal agency web sites.

GovBenefits partnership of Federal agencies and organizations web site which helps you find government benefits you may be eligible to receive

White House homepage gives a wealth of information about the White House and the Administration and includes an interactive citizens handbook which provides links to other federal agencies and also answers commonly asked questions about services.

Immigration & Naturalization Service (INS) homepage gives information about INS services and benefits and current INS laws and regulations, and also allows you to download or request INS forms.

Department of State homepage offers information about how to obtain passports and visas and other travel information.

Department of State Embassy & Consulate worldwide links page will take you to the Consular Sections at U.S. Embassy and Consulate home pages to get phone numbers, fax numbers, e-mails, etc.

Social Security Administration (SSA) homepage has information about benefits and services including Medicare.

Internal Revenue Service (IRS) homepage gives a countdown to April 15th. In a surprisingly fun format, you can find out more about filing your taxes, and getting forms and other IRS products.

Veterans Administration (VA) homepage gives information regarding compensation and pension benefits, education benefits, health benefits and services, vocational rehabilitation and employment services, and many other special programs.

Office of Workers' Compensation Program (OWCP) homepage has descriptions of the various workers' compensation programs under the Department of Labor - federal employees compensation, coal miners' compensation, Longshoreman and Harbor Workers' compensation.

Equal Employment Opportunity Commission (EEOC) homepage provides both employees and employers with information on the federal laws prohibiting job discrimination, how to file a claim, employer training and more.

Office of Personnel Management (OPM) homepage provides information to current and retired federal employees.

The Merit Systems Board (MERIT) homepage provides information on the board which hears appeals of federal employees of dismissals and other major personnel actions.

National Personnel Records Center (NPRC) homepage provides information on their agencies services which include access to military and civilian personnel records.